

REVITIVE[®]

CIRCULATION BOOSTER[®]

FDA
CLEARED

User's Manual

ADVANCED
PERFORMANCE



**PLEASE READ THE USER'S
MANUAL CAREFULLY BEFORE
USING THIS PRODUCT**

USE ONLY AS DIRECTED

If symptoms persist, consult
your healthcare professional

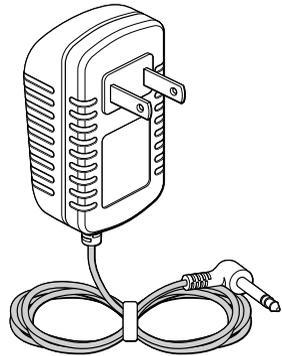
**CLINICALLY
TESTED** 
**DRUG
FREE** | **CLASS II
MEDICAL
DEVICE**

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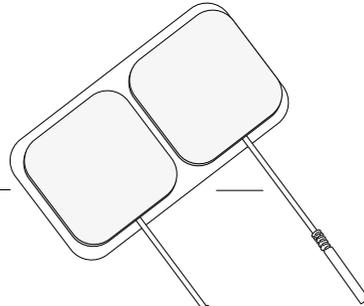
What is inside the box?

On opening the carton, please check that the following components are provided. If you think anything is missing, please contact us using the helpline numbers on the back of this booklet.

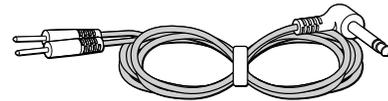
A AC/DC power adapter



C Electrode Body Pads



D Body Pad cord



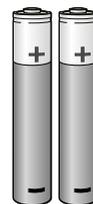
B REVITIVE Advanced



E Remote control

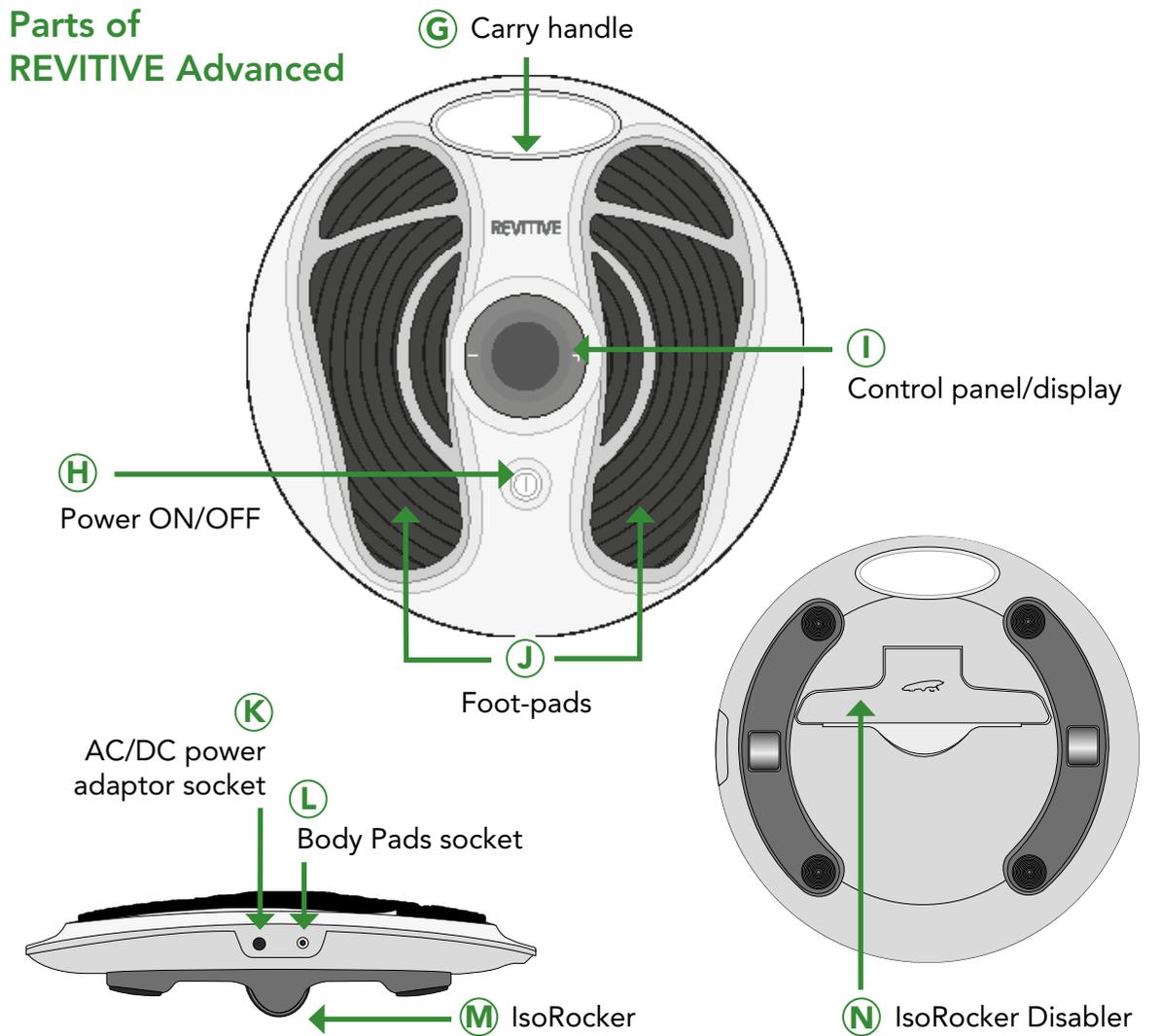


F AAA batteries x 2



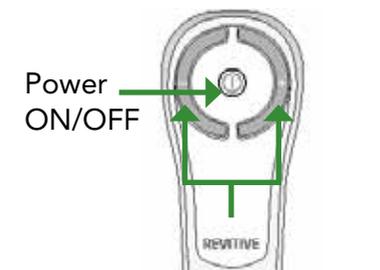
Parts and Controls of REVITIVE Advanced

Parts of REVITIVE Advanced



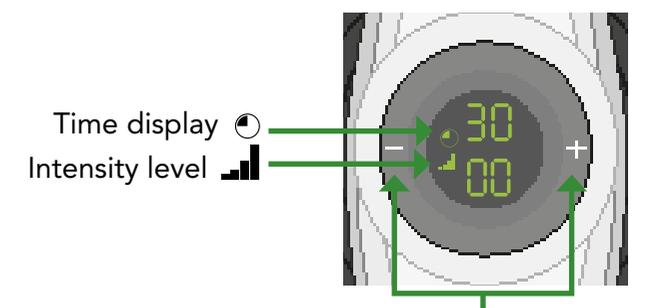
Controls of REVITIVE Advanced

Remote control



Intensity Control - /+ [bar graph]

Control panel



Intensity Control - /+ [bar graph]

INTENDED USE:

REVITIVE is intended to be used for electrical stimulation of the muscles of the lower leg for the purposes of supporting muscle function, and supporting and improving blood circulation. In addition REVITIVE is intended to be used for electrical stimulation of sore and aching muscles to relieve pain. REVITIVE is intended for home use for 30 minutes per treatment with a maximum of 3 hours treatment time per day as required.

INDICATIONS FOR USE

- To temporarily increase local blood circulation in healthy leg muscles
- To stimulate healthy muscles in order to improve and facilitate muscle performance
- For temporary relief of pain associated with sore and aching muscles in the shoulder, waist, back, upper extremities (arms) and lower extremities (legs) due to strain from exercise or normal household duties

HOW REVITIVE WORKS

REVITIVE delivers electrical stimulation to your feet via a pair of cushioned foot-pads, while you are seated. The electrical stimulation causes muscles in your calf and foot to contract, which helps to increase circulation in your lower legs.

REVITIVE has been developed so that it is comfortable for you to use. It features an IsoRocker (patent pending) that allows for natural ankle movement when applying the electrical stimulation to your feet. Ankle movement is a key factor in increasing circulation in the lower legs. You can choose to enable or disable the IsoRocker anytime.

REVITIVE is designed to be easy to use and also comes with a remote control, which means you do not have to reach down to adjust settings during use.

REVITIVE can also deliver electrical stimulation to the knees, shoulders, back or arms.

Visit www.revitive.com for more information

READ ALL INSTRUCTIONS BEFORE USE

WHO SHOULD NOT USE REVITIVE

REVITIVE should **not** be used by some people.



Do not use if: (contraindications)

- You have a cardiac pacemaker, implanted defibrillator, or other implanted electronic device because this may cause electric shock, burns, electrical interference, or death
- You are pregnant
- You are being treated for, or have the symptoms of, an existing Deep Vein Thrombosis (“DVT”)

Long periods of inactivity can put you at greater risk of developing Deep Vein Thrombosis (DVT). DVT is a blood clot and usually occurs in a deep leg vein. If part of the DVT breaks off it may lead to potentially life-threatening complications such as pulmonary embolism.

If you have been inactive for prolonged periods and suspect you may have a DVT, consult your doctor immediately. To prevent dislodging the clot do not use REVITIVE.

In some cases of DVT there may be no symptoms. However it is important to be aware of the symptoms that may include:

- pain, swelling and tenderness in one of your legs (usually your calf)
- a heavy ache in the affected area
- warm skin in the area of the clot
- redness of your skin, particularly at the back of your leg, below the knee

Consult your doctor as soon as possible if you show any signs of the above symptoms.

WHO SHOULD CHECK WITH THEIR DOCTOR BEFORE USING REVITIVE

Warnings

- Consult with your doctor before using this device if:
 - You are in the care of a doctor
 - You have a history of heart problems because the device may cause lethal rhythm disturbances to the heart in susceptible individuals
 - You are experiencing cramping leg pain that occurs during walking
 - You have slow healing wounds
 - You have loss of feeling in the hands or feet
 - You have had medical or physical treatment for your pain
 - You have suspected or diagnosed heart disease
 - You have suspected or diagnosed epilepsy
 - You are unsure about the suitability of the REVITIVE for you
 - You are unsure about the cause of your symptoms
- If you have a metallic implant, you may experience pain or discomfort near the implant when applying electrical stimulation, if this should occur discontinue use and seek advice from your doctor
- The electrical stimulation may feel more intense close to a metallic implant. It is safe to continue use provided no pain is experienced. You may need to adjust the intensity to a comfortable level
- **Do not use the Body Pads on your head, face, neck or chest.** There is a chance that serious health problems, and in rare cases death, may be caused by using the Body Pads on your head, face, neck or chest
 - There is a chance that using the Body Pads on your head, face or neck may cause closure of the airway, difficulty in breathing, or adverse effects on heart rhythm or blood pressure
 - The introduction of electrical current into the chest may cause rhythm disturbances to your heart, which could be lethal
 - Use Body Pads only on parts of your body as directed in this guide

- Do **not** apply foot-pads or Body Pads directly:
 - on open wounds or rashes, swollen, red, infected, or inflamed areas or skin eruptions (such as phlebitis, thrombophlebitis, varicose veins, cellulitis)
 - on or close to, cancerous lesions/tumors
 - on areas treated with radiotherapy (within the past 6 months)
 - on reproductive organs
- Apply stimulation only to normal, intact, healthy skin
- Electrode Body Pads are for single person use only. Do **not** share body pads with others
- Do **not** use Body Pads after their use by date. There is a chance you may experience skin irritation or burns under the Body Pads
- Some patients may experience skin irritation or hypersensitivity due to electrical stimulation or electrical conductive medium. The irritation can usually be reduced by using an alternative conductive medium or alternate electrode placement
- Symptoms may worsen during the initial treatment phase before getting better. This may occur if the body has not yet adjusted to increased muscular activity and blood circulation. If this occurs, reduce the intensity and the duration of treatment which will reduce the initial symptoms, if symptoms persist consult with your doctor

When Not to Use REVITIVE

There are times you should not use REVITIVE. Do not use REVITIVE:

- with electronic monitoring equipment (such as cardiac monitors, ECG alarms), which may not operate properly when the electrical stimulation device is in use
- when you are in the bath or shower
- while you are sleeping
- while you are driving, operating machinery, or during any activity in which electrical stimulation can put you at risk of injury



Cautions

- Be careful when applying stimulation:
 - over areas of skin that lack normal sensation - be careful not to overstimulate the area. Check for signs of skin irritation (redness), bruising or pain. If in doubt consult your doctor
 - over the abdomen during menstruation
 - after recent surgical procedures as stimulation may disrupt your healing process
 - if you are likely to bleed internally, such as following an injury or fracture – use a low intensity and/or shorter time to avoid over-stimulation
 - after a long period of immobility or inactivity – use a low intensity and shorter time to avoid over-stimulation or muscle fatigue
- It is possible REVITIVE may reduce the sensation of pain that would normally act as a warning of an underlying problem
- If your pain does not improve, gets worse or continues for more than 5 days, stop using the device and talk to your doctor
- The long-term effects of chronic electrical stimulation are unknown
- This product is not intended for use by persons with reduced physical, sensory or mental capabilities, unless they are supervised by a person responsible for their safety



Safety Precautions

- **Do not stand on the machine. Use only when sitting down**
- Use the device only for its intended purpose
- Do not expose the device to extreme heat
- Do not spill liquid on the device or its accessories
- Do not overload the electrical outlet
- Keep this device out of the reach of children
- The REVITIVE may be used by multiple persons, ensure the device is cleaned after each use
- Use the REVITIVE only with the Body Pads, cords and accessories supplied by, or purchased from, the manufacturer
- Check Body Pads, cords and cables periodically for damage
- Do not open the REVITIVE or repair it yourself. This will invalidate your warranty and may cause serious harm
- In the unlikely event your REVITIVE malfunctions, disconnect it from the power source and contact your nearest authorized agent
- The REVITIVE has passed the required tests for EMI, it may still be affected by excessive emissions and/or may interfere with more sensitive equipment
- It has been reported that some universal remote control devices (eg for TV etc) can change the settings on REVITIVE if used during a treatment. If this should occur, simply adjust the time or intensity settings on REVITIVE back to where you want them to be using the REVITIVE Remote Control, or using the device Control Panel
- After any exposure to hot or cold temperatures outside the specified operating range of 50 - 104°C allow the product to re-adjust to the recommended operating temperatures to ensure continued product performance

Adverse reactions

- Skin irritation and burns beneath the electrodes have been reported with the use of powered muscle stimulators
- If you experience adverse reactions, stop using REVITIVE and talk with your doctor

SAVE THESE INSTRUCTIONS



How long should I use REVITIVE?

It is recommended to use REVITIVE for 20-30 minutes per day.

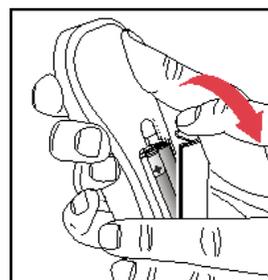
Do not use REVITIVE more than 6 sessions of 30 minutes (or the equivalent) per day. This may result in muscle fatigue.

STEP 1: SETTING UP REVITIVE FOR THE FIRST TIME

a Remove all parts from the carton:

- AC/DC power adapter
- REVITIVE Advanced
- Body Pads
- Body Pad cord
- Remote control
- AAA batteries x 2

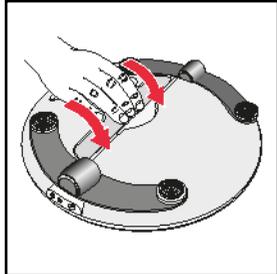
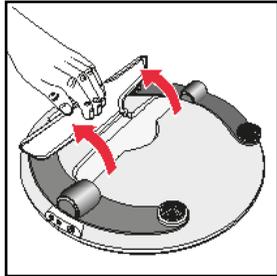
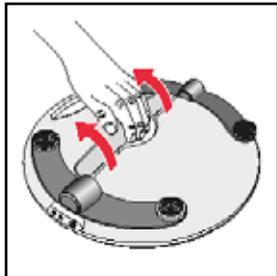
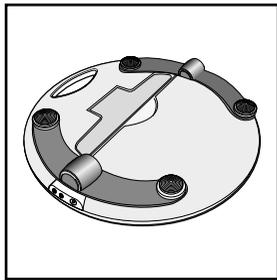
See What is inside the Box? on pages 4-5 to help identify the parts.



b Locate the remote control and insert the batteries.

Before you use REVITIVE for the first time, read the Warnings and Cautions on pages 7-12. If in doubt, consult your doctor before using the product.

STEP 2: SETTING UP REVITIVE FOR USE



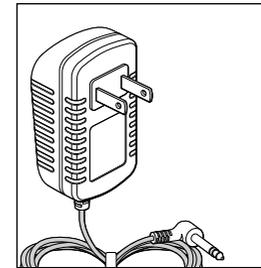
- a** Turn the device over so that you can see the IsoRocker and the IsoRocker Disabler.
- The IsoRocker allows REVITIVE to rock while stimulating your legs and feet.
 - REVITIVE will begin rocking on the IsoRocker once muscle contractions are strong enough.
 - The IsoRocker feature can be disabled, by opening the IsoRocker Disabler. REVITIVE will then be static and it will not rock during use.

- b** If you **want to use the IsoRocker**, leave the IsoRocker Disabler in place (ie flat) on the bottom of the device, as shown.

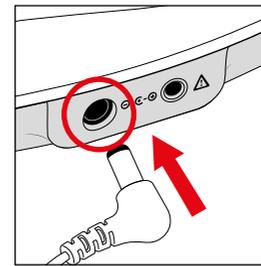
- c** If you **do not want to use the IsoRocker**
- Open the IsoRocker Disabler on the bottom of REVITIVE.

- Pull the IsoRocker Disabler back until it clicks open, as shown.

- To re-enable the IsoRocker, pull the IsoRocker Disabler and press into place on the bottom of the device (ie flat).



- d** Locate the AC/DC power adaptor.



- e** Plug the small end of the power cord into the opening on the side of the REVITIVE.

- f** Plug the power adapter into the nearest electrical socket.

STEP 3: USING THE FOOT-PADS

Sit with both bare feet on the foot-pads



- a** Get into a comfortable seated position.
For best results sit with your knees at a 90 degree angle (right angle).

- b** Place REVITIVE on the floor in front of you.

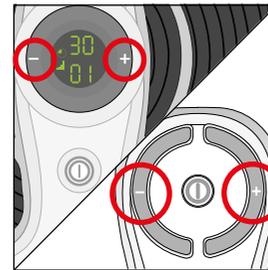
REVITIVE is designed to be used while seated.
Never stand on the REVITIVE unit.

- c** Place both bare feet on the foot-pads.
Make sure you remove all footwear, including socks/stockings.
- d** If desired, apply a moisturizing lotion to the soles of your feet.

Hint: Applying a moisturizing lotion to the soles of the feet before using REVITIVE can help improve the delivery of electrical stimulation.

- e** Press the power button on the device **or** on the remote control to turn REVITIVE on.
You will hear a beep and the display lights will light up. The ⌚ time will read 30 minutes and 📶 Intensity will read 00.

To turn off REVITIVE at any time during operation, press the power button on the device or remote control.



- f** Press the 📶 (+) Intensity Control one time to start stimulation.

Continue to increase the intensity until you can feel or see the muscles in your calves contract and relax. You can set the intensity between 1-99.

You can use the buttons on the control panel **or** remote control.

Press the (+) button to increase the level.

Press the (-) button to decrease the level.

- g** Use an intensity that provides you with strong but comfortable muscle contractions and note that the intensity required may vary from day to day - eg using it on 25 one day, does not necessarily mean you will need to use it at 25 the next day. The required intensity could be higher or lower than previous usage.

It is normal to feel tingling or varying sensations in your calf muscles.

If you feel pain or discomfort:

- Remove one or both feet from the foot-pads to stop the stimulation.
- Lower the intensity of the foot-pads using the 📶 (-) Intensity Control on the control panel or remote control before replacing your feet on REVITIVE.

REVITIVE does not vibrate.

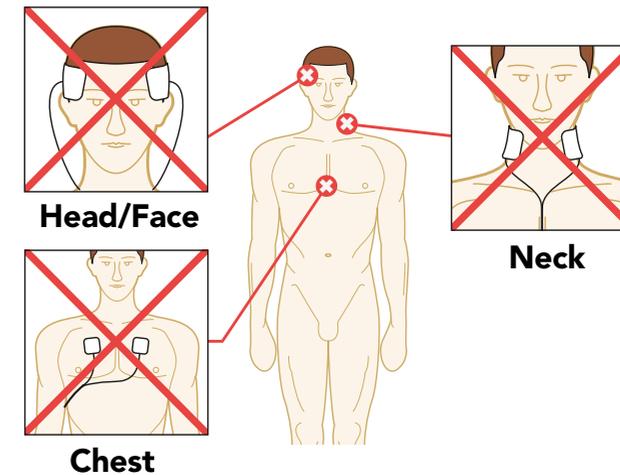
- h The 🕒 Time Display will start to count down in minutes as the device cycles through its program.
- i When REVITIVE times out, the 🕒 Time Display reads 00 and you will hear three beeps.
- j REVITIVE switches itself off automatically.

STEP 5: USING THE ELECTRODE BODY PADS

REVITIVE comes with one pair of reusable (up to 20-30 applications) Body Pads that can be used to deliver electrical stimulation to the back, shoulders, thighs, knees or arms.

⚠ Body Pads are for single person use only. Do **NOT** share Body Pads with others.

❌ DO NOT PLACE BODY PADS ON YOUR:



There is a chance that serious health problems, and in rare cases death, may be caused by using the Body Pads on your head, face, neck or chest.

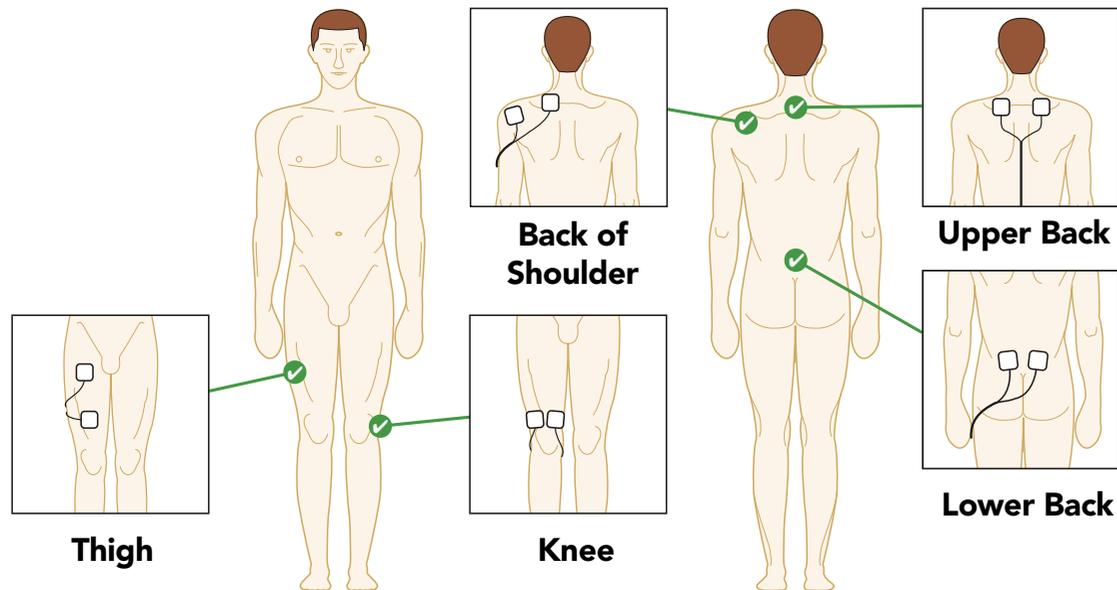
- There is a chance that using the Body Pads on your head, face or neck may cause closure of the airway, difficulty in breathing, or adverse effects on heart rhythm or blood pressure.
- The introduction of electrical current into the chest may cause rhythm disturbances to your heart, which could be lethal.
- Use Body Pads only on parts of your body as directed in this guide.

Refer to the Warnings on pages 8-9 before using the Body Pads.

Instructions for use

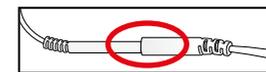
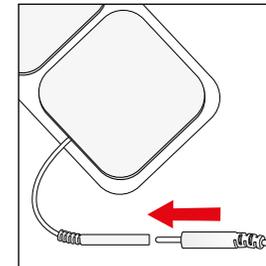
a Select the area you wish to apply electrical stimulation.

✓ Example placements are shown below:



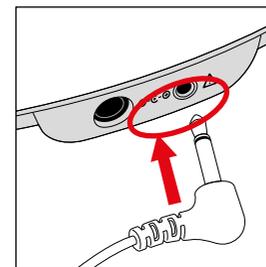
b Clean and dry the area where you will place the Body Pads.

c Make sure REVITIVE is switched off. If the control panel is still illuminated, press the power button and turn REVITIVE off.



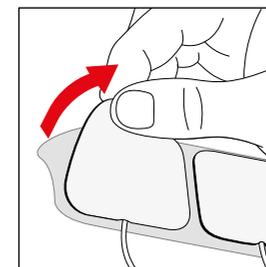
d Attach the ends of the Body Pads to the body pad cord.

Press connectors until no gap is between them. Leaving a gap may cause discomfort.

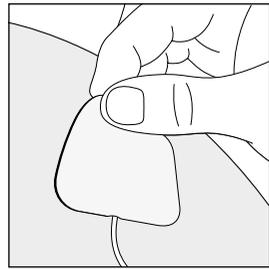


e Plug the other end of the Body Pad cord into the opening on the side of REVITIVE.

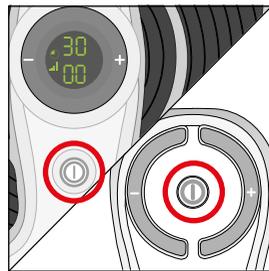
Plugging in the body cord will automatically turn the foot-pads off and intensity will reset to zero.



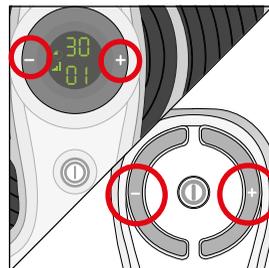
f Remove the plastic liner from the Body Pads, by peeling it off carefully. Replace the Body Pads onto the plastic liner after use.



- g** Press the Body Pads on the area you wish to apply electrical stimulation, as shown on page 18, gently pressing the adhesive side against the skin.



- h** Press the power button on the device **or** on the remote control to turn REVITIVE on.
You will hear a beep and the display lights will light up. The time will read 30 minutes and Intensity will read 00.
To turn off REVITIVE at any time during operation, press the power button on the device or remote control.



- i** Press the (+) Intensity Control, one time, to start stimulation.
Continue to increase the intensity until you can feel or see the muscles contract and relax. You can set the intensity between 1-99.
You can use the buttons on the device **or** remote control.
Press the (+) button to increase the level.
Press the (-) button to decrease the level.

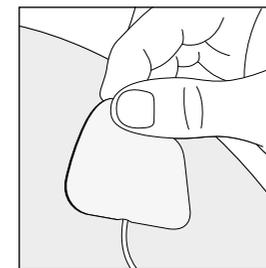
- j** Use an intensity that provides you with strong but comfortable muscle contractions and note that the intensity required may vary from day to day - eg using it on 25 one day, does not necessarily mean you will need to use it at 25 the next day. The required intensity could be higher or lower than previous usage.

It is normal to feel tingling or varying sensations in your calf muscles.

If you feel pain or discomfort - lower the intensity of the Body Pads using either the (-) Intensity Control on the control panel or the remote control.

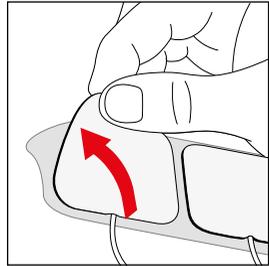
- k** The Time display will start to count down in minutes as REVITIVE cycles through its program.

- l** When REVITIVE times out, the Time Display reads 00 and you will hear three beeps, and the device will switch itself off automatically.

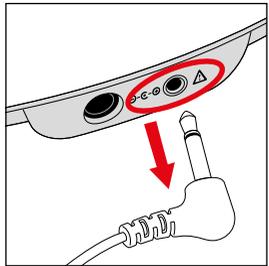


- m** Ensuring that the device has switched itself off, then gently peel the Body Pads from the skin.

Do not pull the Body Pads off the skin using the Body Pad cords as this may damage the cords.



- n Replace the Body Pads onto its plastic liner after use.



- o Unplug the Body Pad cord from the opening on the device.
You do not need to detach the Body Pads from the Body Pad cord.

Important: the foot-pads will not produce a stimulation if the Body Pads are plugged in.

STEP 5:

CLEANING AND STORING REVITIVE

- a Press the power button and turn REVITIVE off, if needed.
- b Wipe down the foot-pads with a soft damp cloth.
Do not clean with chemicals.
Do not immerse REVITIVE in water.
- c Store REVITIVE in a cool, dry and dust-free location.
Store out of direct sunlight.
- d Place Body Pads back on the plastic liner.
- e Store the Body Pads in a dry and ventilated location.
Store out of direct sunlight.
You do not have to detach the Body Pads from the Body Pad cord to store them.

Note: In the case of multiple users, ensure to clean the device after each use.

Replacing the Batteries

The remote control requires two AAA 1.5V batteries to operate.

Replacing the Body Pads

The Body Pads are reusable up to 20-30 applications. If the Body Pads start to lose their adhesiveness, rub a few drops of water into the surface. Replacement Body Pads can be obtained via www.revitive.com.

| Problem | Possible Cause | Solution |
|-----------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| REVITIVE is on (lights illuminated on the LED display) but I cannot feel the electrical stimulation through the foot-pads. | Not placing both bare feet on the foot-pads at the same time. | Ensure that your feet are bare and each foot is placed on each of the foot-pads at the same time. Keep increasing the  intensity up to a maximum of 99 until you feel the stimulation. |
| | Your feet may be dry. | Moisturize the soles of your feet to improve conductivity and stimulation and try the procedure again. You may also have to increase the  intensity level. |
| | You may be dehydrated. | Drink plenty of water before and after using the device. The device uses your body to create the electrical circuit. Water is an excellent conductor of electricity and if your body is less hydrated (below 60%) then the stimulation may be less. Therefore it is important to always remain well hydrated. |
| | The  intensity level may be on too low a setting. | This is a very safe device. Keep increasing the  intensity level towards 99 until you feel the stimulation. You may find that you have to increase the  intensity level as you get used to the therapy. The aim is not to get to 99 but to find a setting that is comfortable for you. |
| | Body Pad cord is connected to device. | Disconnect the Body Pad cord - the foot-pads will not work while the Body Pad cord is plugged in. |
| | If, having tried the solutions above, you still cannot feel the stimulation: | Test the device by placing one hand across both foot-pads at the same time (The heel end of the foot-pads is easiest). With your other hand, and starting from zero, increase the  intensity level until you can feel the stimulation. If you can feel the stimulation through your hand then the device is working. If on 99 you still cannot feel the stimulation then please contact your authorized dealer. |

| Problem | Possible Cause | Solution |
|---------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| No power or lights to REVITIVE when it is switched on. | AC Adapter not switched on at the electrical socket or AC Adapter not plugged into device properly. | Check electrical socket power is switched on and the AC Adapter is plugged into the device correctly. If still not working – contact your authorized dealer. |
| REVITIVE is not vibrating. | REVITIVE IS NOT DESIGNED TO VIBRATE. | |
| The IsoRocker is not "rocking". | It is the muscles in your legs that cause the "rocking", THE ISOROCKER IS NOT MECHANICAL. | The ISOROCKER will only rock when increased to an intensity which causes sufficient calf muscle contraction. It may be that you cannot comfortably increase the intensity high enough until you get used to the sensation. It is important that intensity is adjusted to a level that is comfortable. |
| | The device is too far in front of you. | Sit with your knees at a 90 degree angle. |
| | The IsoRocker system is not enabled. | Ensure IsoRocker Disabler is "flat", in centre position (see page 14). |
| My legs are aching after treatment. | You may have the  intensity on too high a setting and your muscles are being overworked. | Leave adequate time after each treatment to allow the muscles to recover (just like after vigorous exercise!). On your next session start on a lower setting (where you can feel the mild electrical stimulation and it is comfortable) and reduce the duration until your muscles have acclimatized to the stimulation. |
| When using the IsoRocker on a hard floor it makes a tapping noise. | Incorrect positioning of the device or too high an intensity level. | Adjust the positioning of the device or lower the intensity level to reduce the device tapping. Alternatively use a floor mat under the device to cushion the sound. |

For more information including Frequently Asked Questions, please visit www.revitive.com

Technical Specifications

| | |
|---------------------------------------------------------|-----------------------------------------------------------------------------------|
| Name of product | REVITIVE Advanced Performance |
| Model | RMV |
| Weight | 1.4 Kg |
| Dimensions | enabled: 355(W)x355(H)x70(D) mm disabled: 355(W)x355(H)x85(D) mm |
| Power Consumption | 5W |
| Power Source: | |
| AC Adaptor – UL (Underwriters Laboratories) Safety Mark |  |
| Input Output | 100-240V, 50/60Hz, 0.18A. 5.0Vdc, 1.0A |

Output Specifications:

| | | | |
|-------------------------|-------------------------------------------|------------|--------------------|
| Waveform | Monophasic | | |
| Shape | Square symmetrical with polarity reversal | | |
| Maximum Output Voltage: | @500Ω | Foot: 35V | Body: 19V |
| | @2kΩ | Foot: 103V | Body: 54V |
| | @10kΩ | Foot: 135V | Body: 68V |
| Maximum Output Current: | @ 500Ω | Foot: 70mA | Body: 38mA |
| | @2kΩ | Foot: 52mA | Body: 27mA |
| | @10kΩ | Foot: 14mA | Body: 7mA |
| Pulse Duration: | Foot: 450 +/- 45μs or 970 +/- 97μs | | Body: 450 +/- 45μs |
| Frequency: | Foot: 20 to 43Hz, | | Body: 38 to 51Hz |

| | | | |
|------------------------------|--------------------------------|--------------------------------|--------------------|
| Net Charge @ 500Ω | [0.004]mC | | |
| Maximum Phase Charge @ 500 Ω | Foot: 52μC | Body: 17μC | |
| Maximum Current Density | Foot: 0.031 mA/cm ² | Body: 0.098 mA/cm ² | |
| Maximum Power Density @ 500Ω | Foot: 0.79 mW/cm ² | Body: 1.80 mW/cm ² | |
| Burst Mode: | a. Pulses per burst | Foot: 195 - 1092 | Body: 291 - 921 |
| | b. Bursts per second | Foot: 0.11 - 0.29 | Body: 0.10 - 0.30 |
| | c. Burst duration | Foot: 1.91 - 8.35s | Body: 1.90 - 6.50s |
| | d. Duty Cycle | Foot: 0.56 – 0.89 | Body: 0.65 – 0.86 |
| ON Time | Foot: 1.90 - 8.40s | Body: 1.90 - 6.50s | |
| OFF Time | Foot: 1.00 - 1.50s | Body: 1.00 - 1.00s | |

Disposal: At the end of product life do not throw this product into normal household garbage, but take it to a collection point for the recycling of electronic equipment.

The Remote Control replicates the controls found on the device

| | |
|---------------------------------|--------------------------------------------------------------------------------|
| Operating Frequencies | 38 KHz |
| Operating Range Distance | 0 to 25m at horizontal 0 to 18m at +/- 30 degree angle from the horizontal. |

| | |
|--------------------------------------------------------------------------------------------------------------------------|--------------------|
| Contraindications, Warnings and Cautions Make sure you understand these before using the REVITIVE | |
| Power | |
| Time Remaining | |
| Intensity Level | |
| IsoRocker Disabler | |
| Center Positive Polarity | |
| Class II medical electrical equipment double insulated | |
| Type BF medical electrical equipment | |
| Legal manufacturer of the device | |
| Keep dry | |
| Consult instructions for use | |
| Device serial number including year (YYYY) and month (MM) of manufacture can be found on the box and back of unit | S/N #YYYYMMXXXXX |
| Item number | REF |
| Use-by date | |
| Humidity and temperature limit for storage | 30% 90% 50°F 104°F |
| Energy Efficiency Grade 5 | |
| Indoor Use Only | |
| Lead wires comply with the Performance Standard for electrode lead wires (21 CFR part 898) | |
| Do not disassemble | |

It is important to retain the retailer's receipt as proof of purchase. Staple your receipt to this back cover for future reference.

Please quote the following information if the product develops a fault. These numbers can be found on the base of the product:

Model no:

Lot no:

All REVITIVE devices are individually tested before leaving the factory. In the unlikely event of any device proving to be faulty within 28 days of purchase, it should be returned to the place of purchase for it to be replaced.

If the fault develops after 28 days and within 24 months of original purchase, you should contact your local distributor quoting model number and LOT number on the product, or write to your local distributor at the address shown.

You will be asked to return the product (in secure, adequate packaging) to the address shown with a copy of proof of purchase.

Subject to the exclusions set out below (see Exclusions), the faulty device will then be repaired or replaced and dispatched usually within 7 working days of receipt.

If, for any reason, this item is replaced during the 2 year guarantee period, the guarantee on the new item will be calculated from the original purchase date. Therefore, it is vital to retain your original till receipt or invoice to indicate the date of initial purchase.

To qualify for the 2 year guarantee, the device must have been used according to the manufacturer's instructions supplied.

EXCLUSIONS:

- Actegy Ltd, manufacturer of REVITIVE devices, shall not be liable to replace or repair the goods under the terms of the guarantee where:
 - The fault has been caused or is attributable to accidental use, misuse, negligent use or used contrary to the manufacturer's recommendations or where the fault has been caused by power surges or damage caused in transit.
 - The device has been used on a voltage supply other than that stated on the product or used with a power adaptor other than the one supplied with the product.
 - Repairs have been attempted by persons other than our service staff (or authorized dealer).
 - The device has been used for hire purposes or non-domestic use.
 - The device is second hand.
- Actegy Ltd are not liable to carry out any type of servicing work, under the guarantee.
- Accessories such as Electrode pads are not covered by the guarantee.
- Batteries and damage from leakage are not covered by the guarantee.
 - This guarantee does not confer any rights other than those expressly set out above and does not cover any claims for consequential loss or damage. This guarantee is offered as an additional benefit and does not affect your statutory rights as a consumer.

Legal Manufacturer



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